



Challenges:

- Every University department maintaining separate EPABX & Analog Telephone lines of Service provider.
- Only 1 or 2 extensions from University Central EPABX were provided to departments.
- Majority of times the extensions provided from Central EPABX dead due to cable cut or cable related issues & same with service provider lines
- Almost 75% of voice communication was nonfunctional & heavy maintenance.

Solution:

- Centralized Matrix make IP PBX of 2000 extensions installed in IT Cell Building.
- Using the already laid data fiber cable, Matrix make VOIP FXS gateways installation in every departments.
- PRI Trunk lines connected to the centralized IP PBX, external caller can directly talk to the concern person without any operator assistance, and any person of any department can call to any department dialing 4 digit number and also make calls outside using PRI Trunk line.
- Hassle free communication with very low maintenance.

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